



LODGING POLICIES

OFFICE HOURS: Open 8:00 a.m. – 6:00 p.m.

CHECK-IN: Begins at 3:00 p.m.

CHECK-OUT: 10:00 a.m.

If you plan on checking-out early before office hours, please leave keys on the kitchen table in your cabin.

On your departure day, please check out of your cabin before heading out for any activities (i.e. rafting, hiking, snowmobiling, etc.). Unauthorized late check outs will be charged \$50 per hour. Any outstanding balances for the River Drivers Restaurant or any other NEOC purchases will be charged to the credit card on file upon departure.

HOUSEKEEPING:

When you check out, we request that your cabin be left in orderly fashion--dishes done, trash disposed of properly, furniture left in original location, etc. There will be an additional charge of \$25 per hour for housekeeping services required above and beyond the normal time required to clean the cabin.

DAMAGES:

If there are damages or missing items, we will prepare a written estimate and the credit card on file will be charged the amount of repair or replacement.

SMOKING POLICY:

All accommodations at our facilities, as well as the River Drivers Restaurant and the Knife Edge Brewery are designated “non-smoking” for your ultimate comfort and enjoyment. There will be a \$200 fee charged to your credit card on file if the cabin and/or guest house has been smoked in.

FIRE POLICY:

No fire can be kindled anywhere on property unless in an already existing NEOC fire pit. Building of fire pits is not permitted.

PETS:

Twin Pines is a pet friendly resort. We ask that you clean up after your pets, keep them on leashes, and please do not leave them unattended unless they are in kennels. We will charge for any pet-related issues or damage in the cabins, guest houses or on the grounds.

PARKING: Parking is permitted at your cabin. If you have multiple vehicles that do not fit at your cabin, you must use the overflow parking area next to the River Drivers Restaurant.

I understand and agree to the terms of the New England Outdoor Center Lodging policies.

Signature

Print Name/Reservation #

Date: _____