

FREQUENTLY ASKED QUESTIONS

HOW TO BOOK YOUR RESERVATION

Call our reservations office at 1.800.766.7238 as soon as you have selected possible dates so that we can check availability. Ask for a youth group specialist! We will need the following information: Which dates and activities would you like?

How many nights are you staying and, what type of accommodations do you need? Number of people attending.

What meals would you like prepared for you? Breakfast/Dinner? (A lunch or snack is usually provided with all daily activities)

PAYMENT POLICY/DEPOSITS/CANCELLATIONS

We recognize that youth group programs are generally student or community based fundraising events – WE ARE FLEXIBLE WITH DEPOSITS. The full balance is due 45 days prior to arrival. There will be no refunds for cancellations made within 45 days of arrival, unless due to medical reasons (doctor's note required). At all times we urge trip organizers to stay in close contact with NEOC as to the status of your trip, changes in numbers, and for specific needs or requests.

WE SUPPLY

All watercraft / life preservers / helmets / paddles / professionally trained licensed Maine Guides, shuttle bus transportation and all meals during your daily activity. We attempt to provide a videographer/photographer on every river trip. A mandatory orientation / safety / practice session before all activities. **Wet suits (required in May/June/Oct) FREE!**

YOU SUPPLY

Bathing suit / sneakers / wool or polar fleece jacket / windbreaker or rainwear. (Do not wear cotton T-shirts, sweaters or jeans on the river). You will need a dry change of clothes and a towel upon return from the trip. Footwear is required on all river trips (sneakers, river sandals, water shoes etc – no flip flops please).

TWO RIVERS / TWO LOCATIONS

CARATUNK, ME – KENNEBEC RIVER – A deep (12-mile) fast running river with huge roller coaster waves. Suitable for young people at least 10 years of age. Our Lakeside Resort offers plenty of gathering space in the main building, a dining pavilion, shower facilities, lodging (choose from the Sterling Inn, Lakeside Cabins, cabin tents, camping), spacious grounds on Wyman Lake, with an outdoor hot tub, sand volleyball, horseshoes and canoeing.

MILLINOCKET, ME – PENOBSCOT RIVER – The upper Penobscot is considered the more challenging of our rivers and is restricted to ages 15 and over. Young people ages 8-14 may choose to do the Lower Penobscot River trip. Choose from our **TWO lodging locations:** the **Rice Farm Base & Campground** features cabin tents and campsites, a shower house, volleyball, large hot tub, canoeing, spacious grounds, a restaurant and over 2000 square feet of function space for dancing and socializing. OR – stay in our lakeside cabins at **Twin Pine Camps Cabins on Millinocket Lake** (15 minutes by car/bus from the base). Rec building with indoor heated hot tub, game room, big screen TV, lake swimming, canoeing, horseshoes, volleyball, basketball and more.

NOTE: Both of our bases are accessible to people with disabilities. With prior notification we are able to accommodate most individuals with special needs who would like to whitewater raft.

MEALS: Our standard river BBQ lunch options are marinated chicken, steak, fish (Haddock or Salmon) or veggie burger/veggie kabob. We can accommodate special dietary needs. Please let us know before arrival. We offer buffets, pizza parties, fine and casual dining on-site and can set-up a meal package to suit your groups needs.

IF PRICE IS IMPORTANT TO YOU...

* Guided whitewater trip in top-of-line self-bailing rafts with a hearty lunch

* **FREE** Clean, Comfortable wet suits

* Slide & DVD video of the trip and special group discounts on DVD's.

* Use of all recreational and resort facilities, conference and function space, sound system.

* If you are offered a lower cost trip, speak to one of our reservation specialists - we would be happy to compare our packages with others.

WE GUARANTEE THE BEST VALUE FOR YOUR MONEY!

MAINE'S ULTIMATE YOUTH ADVENTURE RESORT

WELCOME TO YOUTH ADVENTURE

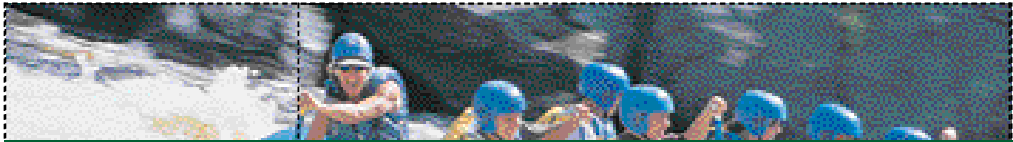
New England Outdoor Center continues to be the leader in providing complete outdoor recreation programs for youth groups.

Whether you're planning a class outing, a project graduation event, an orientation program or any other group activity, NEOC is pleased to offer a wide variety of outdoor activities at affordable prices.

Your group may choose to go whitewater rafting, take a scenic guided hike, go on a guided canoe trip or wildlife tour, or learn to paddle a whitewater kayak. **THE SKY IS THE LIMIT!** It is our pleasure to put together the perfect outdoor adventure for your group. Call us today! And let New England Outdoor Center take your group to new heights!



Contact Kevin Herbig at:
800-766-7238 or kevin@neoc.com
www.neoc.com



OUTDOOR ACTIVITIES / LODGING / FOOD & DINING / TRIP PLANNING / MAPS & DIRECTIONS / SIGHTSEEING & SHOPPING / RATES & SPECIALS



NEW ENGLAND
OUTDOOR
CENTER

- ▶ Families
- ▶ Couples or Singles
- ▶ Small Groups
- ▶ Family Reunions
- ▶ Corporate Meetings
- ▶ Appalachian Through Hikers
- ▶ Boy Scouts & Girl Scouts
- ▶ Church Groups
- ▶ Summer Camps
- ▶ Project Graduation
- ▶ Weddings
- ▶ Brochure Request
- ▶ General Information
- ▶ Contact Us: info@neoc.com



www.neoc.com

MAINE'S ULTIMATE ADVENTURE RESORT

▶ School Groups

Looking for the ideal orientation, retreat or the perfect graduation celebration? Why not dance the night away with new/old friends and then roast marshmallows on the campfire. Then wake up to a wild ride on the river and feast at the river-side barbeque. Whether your school group's goal is a project graduation, fall orientation, outing club, or field trip we can provide the appropriate natural resource and facilities to fit your needs. ●

▶ Summer Camps

This summer, extend your summer camp's offering with a day or overnight trip, while including a whitewater or outdoor adventure with NEOC. Your campers can stay in your choice of two different traditional Maine camp settings, both immersed in some of Maine's greatest natural beauty. Kids love our resorts, and when they come home with stories of big fun and a great learning experience, their parents will love you. The equipment and training we offer are both of the highest quality, and all of our activities are administered with a focus on safety. ●

▶ Boy Scouts & Girl Scouts

NEOC offers the perfect setting for troop excursions, adventure trips, and the pursuit of both the Canoeing Merit Badge and the Whitewater Merit Badge. Groups who choose to pursue the badges with their own scout master, may use our equipment and resources at a nominal charge. We are also happy to package a full-day or multiple-day program with our registered guides and instructors to provide an intensive course including instruction and time to demonstrate proficiency in merit badge requirements. ●

▶ Church Groups

There's nothing like the beauty of nature to inspire a little faith. And no matter what your particular faith is, we can offer a unique church youth program that includes whitewater rafting, kayaking lessons, guided canoe trips, hiking and more, in a beautiful setting conducive to worship. ●

RAFTING

Imagine yourself plummeting through white walls of surging water, screaming and laughing while following your guide's instruction. In a raft, you work as a team to paddle and maneuver the boat through swift flowing rapids. There's also time for swimming, lounging in the sun, learning environmental and local history, and also trying one of our inflatable kayaks. Includes lakeside/riverside BBQ lunch, slide show and video of your trip.



GUIDED HIKES

Maine is home to beautiful hiking, diverse wildlife, and spectacular views. NEOC's resorts are perfectly situated to give you access to Maine hiking and backpacking at its best. Experience exhilarating hiking in Baxter State Park, including the challenge of a hike to the summit of Mt. Katahdin. In Caratunk, enjoy a day hike up Moxie Bald or Pleasant Pond Mountain, or an easy walk into Moxie Falls. Our guide will select a hike that is appropriate for your group. Choose from half day or full day trips. Includes snack or picnic lunch.



GUIDED HIKES and CANOE TRIPS

Grab your packs and paddles! Load your canoe with the day's gear, then follow your guide as you paddle to a remote hiking area. While on foot, explore Maine's beautiful scenery and wildlife. Includes a picnic lunch.

SELF-GUIDED FLOAT TRIPS

Learn to paddle and maneuver one of our solo or tandem inflatable kayaks downriver. With a little instruction, you can guide yourself down a 7-mile stretch of the lower Kennebec River at your own pace for a relaxing afternoon. These half-day trips are offered daily.

MOOSE and WILDLIFE TOURS

Immerse yourself in nature with a knowledgeable registered Maine guide. As we pass through this land of majesty and enchantment your guide's insight on the natural environment, as well as the local community, culture and heritage take center stage. We have moose sightings and wildlife tours that run daily by canoe, touring kayak, motorboat and van, and can tailor a trip to meet your groups needs. Choose from half-day or full-day trips. Includes snack or picnic lunch.



OVERNIGHT canoe and raft trips

This multi-day guided adventure starts with a canoe trip to a remote camping site. Once camp is set up take the rest of the day to swim, hike, and explore. In the evening enjoy a tasty dinner, then gather around the camp fire for roasting marshmallows. The next morning wake up to a filling breakfast, which fuels an exciting day of rafting on the Kennebec or Penobscot River.



LODGING and MEALS

New England Outdoor Center has a wide range of lodging and meal options and we can custom design them to best suit your group. Choose camping, canvas cabin tents, Bed and Breakfast or Lakeside Cabins and Guesthouses. We offer pizza parties, buffets, BBQ, lobster bakes and even fine-dining. Let us exceed your expectations with high-end amenities, service, guides staff, lodging and meals.